

HILTON ID SETUP



Your Hilton ID is the key that unlocks all the tools, resources and benefits of being a Hilton owner. Getting a Hilton ID is simple—you just need to create an owner user account through Identity Manager. Let's get started.

CREATE A NEW OWNER USER ACCOUNT

1. Go to lobby.hilton.com and click on **"New Users."**
2. On the New User Registration screen, select **"I am a hotel owner and I have a primary inn code,"** enter your primary inn code (for owners of multiple properties, just enter one), answer security question; click **"Next."**
3. Complete the user information on the next screen (including additional property inn codes if applicable); click **"Submit Request."**
4. Answer the security questions; click **"Next."**
 - Security questions are used in the event you need to reset your password, so be sure to choose questions and answers you can remember.

5. Complete your password information; click **"Submit Request."**
6. You will be notified via email when your request has been reviewed. Owner requests are sent to the [Owner Relations](#) team.

If you have questions or need assistance, contact the Owner Relations team at OwnerRelations@hilton.com or +1-901-374-5608.



TIP! To keep your password activated, we suggest you log in to the Lobby at least once per month.